



IPSTAR NBN Churn Request Form

IPSTAR AUSTRALIA PTY LTD
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 Artarmon NSW 2064
 Tel. (02) 8458 0500 Fax. (02) 8006 5592
 ABN 85 107 338 901 ACN 107 338 901

What happens upon completing and signing this form?

By completing and signing this form, you are permitting to transfer your existing NBN service from your current Service Provider to IPSTAR Australia. After receiving this signed form, it may take 5-10 business days to complete the Churn depending on NBN. Please email to support@ipstaraustralia.com or fax to (02) 8006 5592.

What you need to be aware of?

These churning processes are only valid for NBN terminals, which are at the original premise. This will not work if NBN terminal is relocated to a new location. Should the customer want to relocate, please call the respective Service Provider/NBN and discuss. Upon relocation, dish needs to be re-aligned and this may incur additional charges.

Your details

<i>Title</i>	<i>First name</i>	<i>Surname</i>

Address of your existing NBN service

<i>Unit number</i>	<i>Street number</i>	<i>Street name</i>
<i>Suburb</i>	<i>State</i>	<i>Postcode</i>

Billing address (if different to the above address)

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NBN BSL ID:	CIRCUIT ID:
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NOTE: If Circuit ID is not known please call your respective service provider.

Customer Declaration:

By signing this form, you agree as follows:

- you are over 18 years of age and the new account holder of the service listed above, or are authorised by the account holder to transfer this service to IPSTAR Australia;
- the information provided in this form is true and correct;
- You understand that it is your responsibility to check the terms of your contract with your current Service Provider (where applicable) to determine if there will be any consequences under that contract as a result of this transfer (such as an early termination payment and other applicable charges).
- You have read and agreed to all the terms and conditions in the IPSTAR Application Form attached.

Signature	Date	Contact Number