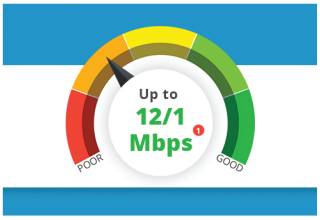
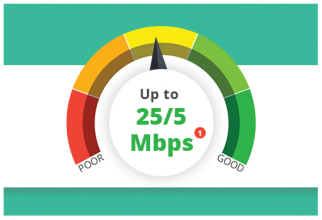
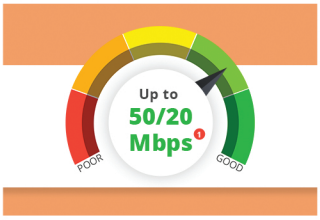
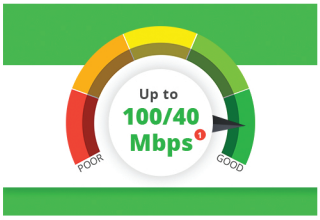
Fixed Line

Speed — How fast?









1 This is the maximum speed you can reach at any point in time on the services

If your service cannot provide the speed tier of your plan and this cannot be fixed, you can move to a lower speed plan at any time. (for FTTN, FTTC and FTTB, Sky muster connections only).

We recommend choosing up to 50/20 Mbps for FTTN customers and trialling speeds at that level to see if the nbn network in your area can meet this speed. From here you can then either move up to 50/20 Mbps or move down to a lower speed at any time.

To know which nbn fixed line technology is in your home between FTTN, FTTP, FTTC or FTTB we recommend using the nbn address checker which you can find here: https://ipstarbroadband.com.au/nbn-rollout-map/

Price — How much?

$60	$65	$70	$90
UNLIMITED DATA	UNLIMITED DATA	UNLIMITED DATA	UNLIMITED DATA
12/1 Mbps Speed $60 Minimum Cost for no-lock in contract + activation fee. $0 per GB	Up to 25/5 Mbps Speed $65 Minimum Cost for no-lock in contract + activation fee. $0 per GB	Up to 50/20 Mbps Speed $70 Minimum Cost for no-lock in contract + activation fee. $0 per GB	Up to 100/40 Mbps Speed $90 Minimum Cost for no-lock in contract + activation fee. $0 per GB

Use — What can I do with it?

Single User	1-2 Users	2-3 Users	3-4 Users
Suited to basic browsing and email	Most popular speed, perfect for daily email and video	Superfast. Great for a home business, excellent for a gamer	Suitable for home business or family use
✓ Email + Browsing ✗ Online Gaming ✗ HD Video Streaming	✓ Email + Browsing ✗ Online Gaming ✗ HD Video Streaming	✓ Email + Browsing ✓ Online Gaming ✓ HD Video Streaming	✓ Email + Browsing ✓ Online Gaming ✓ HD Video Streaming

Technical Limitations

nbn™ service will not work during power failures unless connected using FTTP and an nbn™ battery backup power supply unit is installed and working. Your speed or performance may be reduced by other factors such as your in-home setup and wiring. Talk to your provider about what you can do to improve performance. For example, elevating your router above the ground may improve your speed as electrical objects such as a fridge may be acting as a damper.

Medical Alarms / Security

Before entering into a consumer contract, you should find out if any medical or security alarm services you want to use are compatible with an nbn™ service. If your medical or security alarm services are not compatible with an nbn service, you should identify what alternatives are available. You can do this by contacting the provider of your medical or security alarm service.

If your alarm or equipment is compatible with the nbn™, you can find more information about nbn co's Medical alarm register here:

https://www.nbnco.com.au/learn/device-compatibility/medical-alarms?dclid=COHclOjXmNwCFYuzlgodL68O3g